

REFRIGERATED WAREHOUSE & TRANSPORT ASSOCIATION OF AUSTRALIA LTD

cold running

IN THIS ISSUE

- 1**
Season's Greetings from the Chairman
- 1/2**
RWTA Sub-Committees Progress in 2009
- 3**
Modifying Existing Cold Stores
- 4**
Update on RWTA State Committees
- 5/7**
2010 RWTA National Conference and Exhibition: Crown Entertainment Complex
- 6**
Cold Storage next to Woolworths Warnervale
- 9**
Rand's Growth set to Continue
- 10/11**
The Euroscan Edge Simplified Access to Complex Data
- 12**
A Premium Selection for Peki- Trevor Cox
- 13**
Contacts

SEASON'S GREETINGS FROM THE CHAIRMAN

"I would like to take this opportunity to thank all members for their tremendous support for the RWTA in 2009. It has been a year of significant progress for our association and industry. I wish everyone and their families a happy and safe

festive season and I look forward to sharing a most successful 2010 with you."

Peter Quinn
National Chairman, RWTA



RWTA SUB-COMMITTEES PROGRESS IN 2009

2009 has been a most successful year for the RWTA Sub-Committees, as more members become involved and various key issues are addressed.

There are now four Sub-Committees:

OH&S Task Force.

Chaired by Gabor Hilton (Oxford CS), the Task Force has been very active for over 12 months and now has 12 members representing Oxford CS, Montague CS, Swire CS, CB Cold Storage, Newskills, National Workplace Training, Dematic, Beca, GSA Insurance Brokers and Vaughan Constructions.

The group is supported by independent advisers, Latus Business Solutions and Shaw Ideas.

The Task Force continues to collect relevant reference material to assist the preparation of a national code of conduct for safe operating procedure.

The OH&S Task Force has explored avenues for government funding for the preparation of a national code of conduct whilst also evaluating opportunities to build in a training emphasis.

In July, the RWTA employed the services of an industry consultant, Andrea Shaw, MD of

[cont'd over page](#)

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RWTA SUB-COMMITTEES PROGRESS IN 2009 (cont'd)

Shaw Ideas, to work with the Task Force members in preparing and submitting a detailed application with Workcover NSW for funding under the 2009 Workcover Assist-Education and Training Grants Program. Unfortunately, after a lengthy period of evaluation, our submission was not successful.

The Task Force is currently reviewing the submission content with Workcover NSW with the aim of submitting a new proposal for funding under the 2010 Workcover NSW Program.

Pallet Management Group/Pallet Controllers' Steering Group

The Pallet Management Group headed by Paul Fleiszig (Oxford CS), Peter Quinn (Montague CS) and Warwick Unsworth (Swire CS) formed in early 2008 and conducted a Forum in Melbourne in March 2008.

The RWTA continues to work closely with the VTA and John Stuart of Pallet Loss Prevention to explore all options to fight for fair business practice in pallet management, including the ACCC and the state Small Business Commissioners.

The Pallet Controllers' Steering Group was set up in April 2009, largely to address as many day-to-day pallet issues as possible and to feed information back to the Management Group.

Trevor Gobbi of Oxford CS chairs the Steering Group.

The Steering Group is very well supported nationally with 20 member companies now having representatives on the Group and are using it as a valuable networking/problem solving medium.

It is aiming to have all participants' pallet management policies and procedures tabled with the group by early 2010.

The Steering Group also has an information sheet on delayed pallet transfers on the Issues and News page of the RWTA web site.

In early 2010, the Steering Group will have a draft RWTA Pallet Policy for distribution and comment.

Benchmarking Sub-Committee

The Benchmarking Sub-Committee was set up in Queensland under the Chairmanship of David O'Brien (Doboy CS) to champion a Pilot Scheme to create a National Productivity and Benchmarking Study.

The study is proposed to be based on the recent surveys undertaken by the IARW in USA and Europe.

The Group is currently reviewing the content of the survey forms to establish what is applicable in Australia.

The benefits of such a study are considered sizeable in terms of establishing the first comprehensive national report on the health of our industry and an opportunity to take stock of and improve individual business performance.

Ian Lovell (Kalypso CS), Michael Graham (Rizzi CS) and Steve Johnstone (Lago CS) are supporting the Chairman on this Committee.

This project might involve RWTA funding if we progress to a survey of members. The IARW/GCCA has offered the services of their consultant who undertook the USA and European studies.

Transport Issues (COR) Task Group

Chaired by Jacqueline Brotherton, Oxford CS, this sub-committee met for the first time in May 2009.

Proposed by Paul Fleiszig (Oxford CS), the Group is intended to form industry standards and guidelines, under chain of responsibility, for the transport interface. Essentially, the Group has set out to task members to know exactly what their job responsibilities are:

- the responsibilities of warehouse operators
- the responsibilities of transport operators
- the responsibilities of customers.

The Group is now very well supported with 14 member companies now being represented. They are Oxford CS, Swire CS, Simplot, Intercoast Express, McCains, Fernhurst CS, Sargeants Transport, Fonterra Brands, Harris Refrigerated Transport, Natfoods, Don Watson Transport, RMD Group, BE Campbell and Edward River Haulage. Coles and Toll Refrigerated have also provided support.

The Group has provided a valuable forum for discussing a range of transport issues, both day-to-day and strategic.

Members have provided copies of their company's chain of responsibility documents and the Group is now moving towards the preparation of a draft industry code of practice for early 2010.

All RWTA Members are encouraged to become actively involved in 1 or more of these Sub-Committees.

For further information contact David Costelloe, Executive Officer RWTA on dcostelloe@rwta.com.au or by contacting the respective Chairman direct:

- | | |
|--------------------------|--|
| • Gabor Hilton: | gaborh@aboxford.com.au |
| • Trevor Gobbi: | trevorg@aboxford.com.au |
| • David O'Brien: | david@doboycoldstores.com.au |
| • Jacqueline Brotherton: | jacqb@aboxford.com.au |



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MODIFYING EXISTING COLD STORES

The need to modify the available stock of cold storage properties arises from the fact that the third party cold logistics providers represent a very narrow market with the requirements clearly defined.

However, if taken together with other cold store uses, such as ice making, poultry processing, meat processing, seafood, food preparation including fresh and frozen salads, frozen vegetables etc, the market is becoming wider with more potential tenants or owner occupiers having an interest in any particular cold store, provided it can be converted to a desired use.

It is usually much easier to convert a storage facility into a processing one than to do it the other way around. The biggest obstacle in converting a processing facility into a storage facility is the clear height. Processing facilities have low ceilings which is understandable, as the objective is to save on the running costs, as well as the initial construction cost. Needless to say, a lower ceiling means fewer panels and less costly refrigeration. Trying to convert a low ceiling processing facility into a cold store would be prohibitively expensive, since it would involve raising the roof, so going from scratch in this case would be a much more viable proposition.

Converting a storage facility into a processing plant is a lot easier. It all revolves around changing the floor and providing more panels to partition off various processing rooms. The cost of dismantling the existing concrete slab floor and providing one with floor drains and grease interceptors, according to budget quotes I received from some well respected construction companies, is approximately

\$350/m² which also includes \$95/m² for the epoxy finish. Other costs involved include the partitioning panels, lowering the ceiling panels, which can be accomplished with the existing ceiling panels and an installation of a blast freezer.

It could happen that certain areas of a processing facility need to have freezer capacity. If the existing floor is a chiller floor, as long as the thickness of the panels is designed for a freezer, converting a chiller floor into a freezer one can be done in two different ways. One way is to install a false floor without dismantling the existing slab. It is by far the cheapest way to do it although the result is not perfect. The budget estimate ranges between \$180-200/m². The more expensive way, but also producing a far better outcome, is to demolish the existing slab and pour new concrete over the insulation layer with vents or wire heaters. The cost in this case would be around \$500/m².

The same calculations apply to a chiller facility being converted into a freezer with the same limitation that is the panels have to be thick enough to withstand the freezer temperatures. This conversion also involves upgrading the refrigeration, which could cost up to \$250/m².

To summarise, it is worthwhile to explore these conversion options, as they improve the chances of matching a user with a property, which would otherwise not be possible.

For further information, contact Voyt Reich, Transport and Logistics Sales and Leasing Executive, Raine and Horne Commercial on 0403 662 212 or voyt@rnhcommercial.com.au.



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Update on RWTA State Committees

NSW

Chairman:

Steve Parbery (Alpha Workforce Solutions)

Vice-Chairman/ Secretary:

John Howell (John Howell Consulting)

National Board Representative:

Les Comans (Swire CS)

Committee Members:

Darren Mahoney (Swire CS), Ross Butcher (Simplot), Eugene Devine (Dexion), Michael Darmanin (TWUSuper), Steve Donaldson (S&D Logistics), Melissa Donaldson (S&D Logistics).

QLD

Chairman:

David O'Brien (Doboy CS)

Vice-Chairman:

Ian Lovell (Kalypso CS)

Secretary:

Rebecca Webber (Doboy CS)

National Board Representative:

Martin Porter (Retracom Group)

Committee Members:

Michael Graham (Rizzi CS), Steve Johnstone (Lago CS)

TAS

Chairman: Stuart Robins (Statewide Independent Wholesalers)

Secretary: Jeff Franklin (Statewide Independent Wholesalers)

National Board Representative: Stuart Robins (Statewide Independent Wholesalers).

VIC

Chairman:

Greg Lucas (Oxford CS)

Vice-Chairman:

Richard Ralph (Corio Bay CS)

Secretary:

Robin Meyers (Dexion)

National Board Representative:

Gabor Hilton (Oxford CS)

Committee Members:

Barry Harvey AM, Immediate Past Chairman (Austco Polar), David Frost (Newskills), Dean Pullar (D Pullar & Co Cobram).

WA

Chairman:

Peter Mirco (Kailis Bros)

Vice-Chairman/Secretary:

Jack Cooke

National Board Representative:

Peter Mirco (Kailis Bros)

SA

Chairman:

Cate McGuire (Oomiak)

Vice-Chairmen:

Brenton Sneath (AusCold Logistics), Darrin Huppertz (Swire CS)

Secretary:

Peter McGuire (Oomiak)

National Board Representative:

Cate McGuire (Oomiak)

Committee Members:

Len Matthews (Display and Storage Group), Bill Andary (AusCold Logistics), Graeme Stanyer (Swire CS).

**A proud partner of the Refrigerated Warehouse and Transport Association of Australia.
All the best for 2009.**

Our market expertise and local knowledge is a driving force behind the success of many businesses.

To find out how we can help yours, talk to **Gary Pretty**, Area Manager on **0414 789 431**.



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2010 RWTA NATIONAL CONFERENCE AND EXHIBITION: CROWN ENTERTAINMENT COMPLEX

Delegates, Partners, Exhibitors and Sponsors will be in for a real treat at Crown Promenade and the Crown Entertainment Complex in Melbourne, the venue for the 2010 RWTA National Conference and Exhibition from 29 to 31 August.

Covering 510,000 square metres (the equivalent of two city blocks), the Crown Complex is one of the largest and most diverse entertainment resorts of its kind in the world and provides two fully-integrated hotels, a world class casino and entertainment tourist centre in the heart of Melbourne. The complex combines gaming, hotel, convention, restaurant, retail and comprehensive entertainment facilities encased in a building designed for the 21st century.

In December 2009, Crown will open an extension to the Crown Conference Centre, Australia's only purpose-built hotel convention facility. The Crown Conference Centre currently caters for large residential conferences, meetings, product launches and exhibitions. The spectacular extension will enable the centre to cater for conferences up to 840 delegates with 20 concurrent rooms, all on one site.

The centre's clean, modern design provides the ideal backdrop for any conference and boasts an abundance of natural light in all breakout rooms. Together with a flexible layout, the latest in audio-visual technology such as wireless Internet connections, data technology, web-casting and video conferencing facilities, the Crown Conference Centre will set a new benchmark for conference venues in Australia.



The multi-purpose, natural light-filled pre-function areas will feature multi-media panels and three cafes that will serve barista coffee, gourmet teas and a variety of delectable sweet treats.

When guests are looking for the right accommodation during a conference, guests can't go past Crown's luxury hotels. Crown's three hotels offer state of the art luxury and technology. Crown Metropol, Crown Towers and Crown Promenade Hotel will cater for the needs of all conference delegates.

Crown's newest hotel, Crown Metropol, set to open in early 2010, will boast a resident spa facility, the first of its kind in Melbourne and be home to Gordon Ramsay's MAZE restaurant.

Crown Metropol's, Isika and Crown Towers' Crown Spa can tailor make a package to suit the needs of all guests.

Isika will be home to Melbourne's only sky-high resident day spa. The stunning new spa will offer guests an unparalleled level of luxury not previously available in Melbourne.

Located on level 27, Isika day spa will share the floor with the hotel's infinity and refreshing plunge and vitality pools, spa and world-class gymnasium. Guests of Isika spa may choose to reside in one of the exclusive residential spa accommodation rooms located on level 26, giving them the utmost in privacy and relaxation with direct access via a private, spiral staircase to the spa floor above.

Isika will use luxury spa brand Aromatherapy Associates, a brand currently used in the established Crown Spa.

cont'd page 7

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Dealing with major retailers can be an exasperating process, from their forcefulness in dictating your prices to their inflexible delivery regime, they are all the time squeezing the profit out of your goods and services.

To counter this businesses have to become smarter and more efficient in their dealings. One of the major costs can be your distribution network and when a client rejects your delivery – not through lack of quality but because of timing -this too eats into your meagre margins.

The owners of 8 Doherty Close Warnervale realise these distribution and delivery problems and are offering a warehouse which can be fitted out

with cool rooms and freezer rooms to your specifications. This property is situated alongside the Woolworths Distribution Centre at Warnervale on the NSW Central Coast and currently consists of a concrete paneled transport warehouse and office.

Mr Steven Dick – Director of Raine & Horne Commercial (the marketing Agent) said “Industry sources have mentioned the number of times that major retailers turn away refrigerated transporters because they aren’t ready for them.” He added “The cost of re-directing the trucks to Sydney for temporary cold-storage and then bringing them back could be used in renting this facility alongside that is located right along side the

Woolworths Distribution Centre.”

The Owner’s of this vacant 930m² warehouse are willing to and have the capacity to internally fitout with freezer and/or cool rooms to your company’s requirements. Built just a couple of years ago as a transport and distribution warehouse it has been used by Tolls and Linfox for dry storage up until recently.

Steven said “Whilst we are too late for this seasons Christmas mayhem the construction period for the freezer/cool rooms would only be a month, however we believe obtaining Council Approval may take up until early next year, thus it should be ready for the Easter period.”

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- Owners will fitout to your specifications
- Can be ready for the Easter rush
- Sitting vacant owners willing to move quickly
- Previously used by Tolls and Linfox as a transport depot
- 930m²

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2010 RWTA NATIONAL CONFERENCE AND EXHIBITION: CROWN ENTERTAINMENT COMPLEX (cont'd)

Crown Spa's most popular and most requested treatment is massage. Over 10,000 massages are performed each year at Crown Spa by a team of dedicated massage therapists for women and men.

Massages are available from \$95.00 up to \$345.00 for a two hour aromatherapy massage conducted in the privacy of a luxurious deluxe pampering suite at Crown Spa.

One of the best aspects of attending a conference at Crown is that the excitement and luxurious surrounds don't stop after the conference.

The Crown Complex has an abundance of activities to suit every conference delegates needs including bars, premium restaurants and nightlife.

The place to unwind after a long week is Nobu Melbourne. Every Friday Nobu hosts Aperitivo, during which guests are invited to enjoy complimentary canapés from 5pm to 7pm when any signature cocktail or house wine is purchased. This is the perfect way to sample some of the dishes that made Nobu the institution it is today.

In Japan, it is traditional for office workers and city dwellers to enjoy sake, beer and cocktails on Friday evenings to celebrate the end of the working week. The thirst quenching drinks are often accompanied by small dishes of sushi, oysters and more.

Nobu Matsuhisa himself launched the restaurant's new weekly event during his latest visit to Australia's only Nobu outpost.

To those in the know, Le Bar, the basement sibling of Bistro Guillaume is the private and secluded venue in which to enjoy premium French Champagne accompanied by Guillaume Brahimi's decadent bite size morsels.

Diners may choose from a selection of 10 dishes, each priced at \$12.00 each.

Le Bar boasts an extensive cocktail list, French Champagne selection and draught 1664 Kronenbourg.

Le Bar's subterranean location, luxurious decor designed by Hecker Phelan and Guthrie and intimate mood lighting, paired with the tailored menus and oh so comfortable banquette or bar seating, make Le Bar the ideal place to drink.

Nobu and Le Bar are by far the trendiest places to be seen at for an after conference drink and social catch up.

Premium restaurants are plentiful at Crown. Guests can treat themselves to world class Japanese at upmarket Nobu and Koko, modern Australian at Breezes and Number 8 restaurant and wine bar, five star French at the brasserie by Philippe Mouchel and mouth-watering Cantonese cuisine at Silks.

Along with premium restaurants, glamorous bars and nightlife, Crown has other activities to suit different tastes such as the Village cinemas and world famous poker rooms, where many a celebrity has been known to try their skills. Since its opening, Crown has dealt more than 14.5 million hands of Poker.

For any further information please don't hesitate to contact Tara Bishop, Media Relations Manager on 03 9292 7281 or email tarab@crownmelbourne.com.au.



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RAND'S GROWTH SET TO CONTINUE

Rand Transport, a division of Automotive Holdings Group Limited (ASX: AHE), has committed to significant growth on Australia's eastern seaboard with commitments to two major new facilities in Queensland and Victoria.

Rand has entered into long term leases for new purpose built facilities at Derrimut, Victoria and Parkinson, Queensland with Mimivic Group.

The Derrimut facility will be situated on a 3.4 hectare site in close proximity to Rand's existing facility. The new facility will have a 16,500 pallet capacity bringing Rand's total pallet capacity in Victoria to 19,500.

The Parkinson property will be situated on a 2.64 hectare site and will have a 12,000 pallet capacity.

Both facilities offer additional space for future expansion.

Construction has commenced on the Derrimut facility and completion of both facilities is scheduled for September 2010, ready in time for the peak season leading up to Christmas 2010.

AHG Managing Director Bronte Howson said Rand's expansion was driven by growing customer demand that had pushed existing facilities to capacity.

"Our customers have indicated strong interest in taking the additional space and we are confident of a strong ramp up of capacity," said Mr Howson.

Rand Transport General Manager David Cole said the new arrangements with Mimivic Group were the extension of a long-standing, successful relationship.

"The Mimivic Group constructed Rand's original facility nine years ago and the relationship continues to be strong," said Mr Cole.

"A tender was conducted for both facilities and the Mimivic Group provided the best solutions for our requirements."

Mimivic Group is a Victorian based group offering industrial factory/warehousing pre-lease and turn key facilities.

Mimivic Group Managing Director Victor Rudewych said the company was delighted to win its 21st project in Melbourne's western industrial hub in Derrimut with the same builder, CMW Design & Construct (Vic.) Pty. Ltd.

"The real plus in the Derrimut location is the road connection network, proximity to the Port of Melbourne and a relatively low cost of land," he said.

"We are off to a very good start. Brimbank Council were very helpful with Town Planning and the Project Team of Phil Oates and Joshua Spargo from AHG, Rhys Davies and Michael Wane from BECA, David Cole and Shaun Coniglio from Rand, Tom Carlisle, Frank Antolos and Laurie Cushion from CMW, Architect Warren Jowers, Engineer Leigh Burns and Anthony Stokes, certifying building surveyor have worked very co-operatively and efficiently and Project Manager Tom Carlisle from CMW has already presided over 8 design development meetings which ran for 3-6 hours, before we commenced on site, but the homework has been done," said Mr Rudewych.

Mr Victor Rudewych said that the Queensland Project at Southlink Street, Parkinson has also commenced with Town Planning expected towards the end of November, 2009.

"Given the design is similar to Melbourne, but on a smaller scale, completion will closely follow the Melbourne schedule.

"The new Parkinson Estate is close to the Logan Highway, with great access and distribution attributes and the new Rand complex will be one of many newly constructed buildings in what will be a quality industrial estate" he said.

For further information, please contact:-

Rand Transport

David Cole
0418 922 498

Mimivic

Victor Rudewych
0418 349 165



THE EUROSCAN EDGE SIMPLIFIED ACCESS TO COMPLEX DATA

As the Australian refrigerated trucking fleet moves closer to large scale adoption of on-board monitoring systems to protect their market position, one leading supplier of the latest technology has urged companies to put quality reporting ahead of mere gadgetry.

Mark Mitchell, Managing Director of SCA Australia, the Queensland company which has introduced Europe's leading Euroscan temperature monitoring and tracking system to Australia, said that data collected by temperature and tracking sensors on a refrigerated transport had to be presented in a meaningful way.

"It's all very well to have monitoring points and GPS tracking, but a fleet manager really only wants to instantly see all the significant events for the day, with an understandable summary of the truck's refrigeration performance.

"It's about tracking the coldness and the product delivery and while it's nice to know where the truck is at any point in time on a Google map, the over-riding need is for the fleet manager to know that his deliveries meet the stringent standards being adopted around the world for world for HACCP (Hazard Analysis and Critical Control Point) compliance," added Mr Mitchell.

Euroscan refrigeration monitors maintain vigil over 60% of all McDonald's food despatched through Europe. European

market leader Carrier depends on Euroscan monitors and so does Lummikko, a leading transport refrigeration company in Finland.

In the mass movement of fruit, vegetables and meat, a huge loss which would follow a bad truckload has made wholesalers and retailers wary. With technology like Euroscan, the risk can be virtually eliminated.

"One failed mission could cost the company its reputation and future orders," says Mr Mitchell.

"Euroscan has developed the technology, but they have also concentrated on providing their clients with quality reporting, which really pulls the whole thing together. Their graphical reproductions of things like journey reports (see pic) make the data very user friendly.

"Ultimately records like these will need to be kept to meet HACCP requirements. It really is all about customer satisfaction and delivery. Once you can prove these ingredients, it's a safe bet your will maintain product credibility," added Mr Mitchell.

He regards the Euroscan journey report as being a 'classic' which lists all the significant events for the day, with a transport summary at the end of the day showing the time and place of every stop made by the transport.

The entry level is the X2 Euroscan recorder on board which monitors temperatures and door openings through up to four digital inputs and six temperature sensors including probes for snap inspections. All data is centrally stored, allowing the operator to print trip reports that provide the customer with proof of temperature controls. Status and alarm reports can be monitored on board the truck in real time.

[cont'd over page](#)

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THE EUROSCAN EDGE SIMPLIFIED ACCESS TO COMPLEX DATA (cont'd)

The next level includes a SIM module which sends alarms via text message to

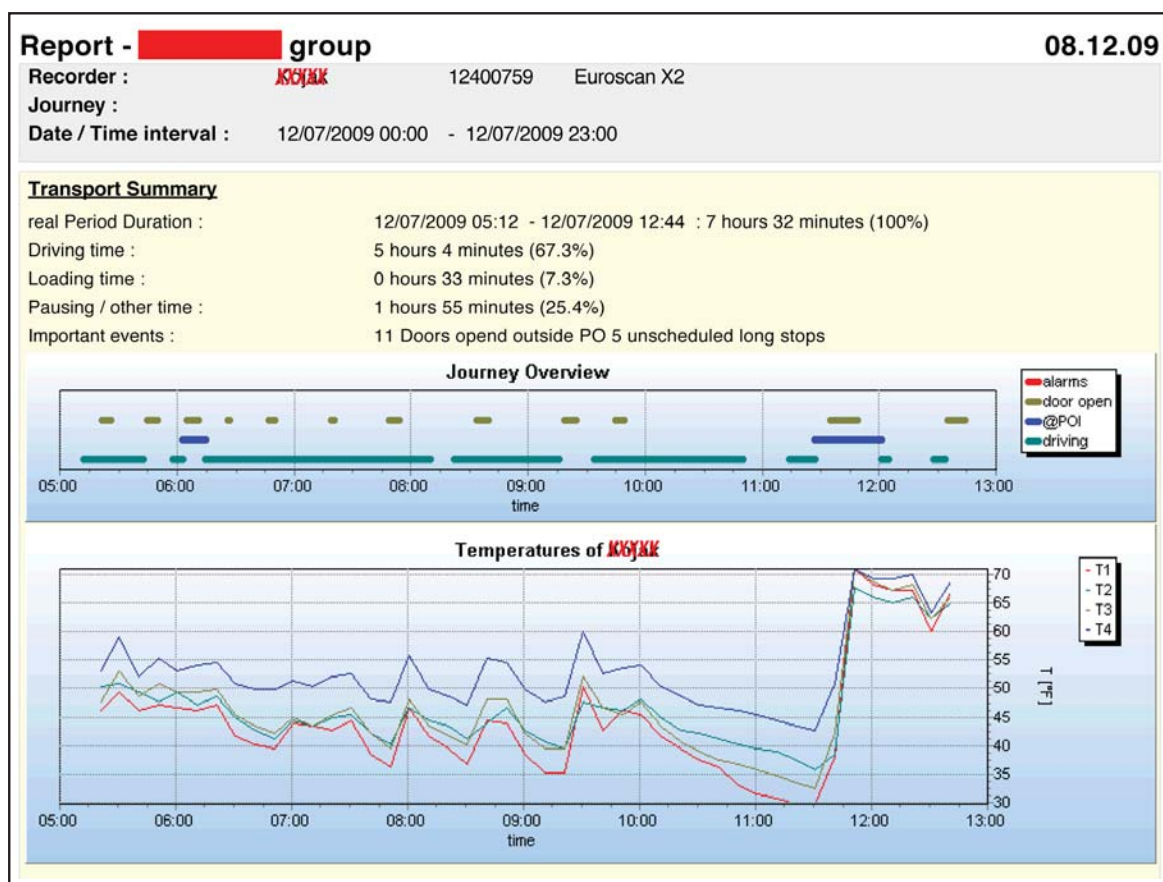
pre-determined mobile phones to alert an emergency repair service or base.

At the top and most impressive level, a GPS module is added, which allows satellite tracking of the truck's position

in real time and monitors truck speeds.

Trip temperature and event reports can be viewed on line, downloaded for filing into a long term log, and can be printed in data or graphical format.

For further information, contact SCA Australia, phone 07 5571 1986 or sales@sca-australia.com.au



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A PREMIUM SELECTION FOR PEKI- TREVOR COX

When recently seeking a new Manager for its Queensland and Northern New South Wales territory, PEKI knew it needed an experienced operator to assist the business achieve its customer focused objectives.

To ensure the appropriate attention and top level sales support for its customers, PEKI is pleased to announce the appointment of Trevor Cox as Regional Sales Manager for those territories.

Trevor is highly regarded within the industry, especially in Queensland, for his 25 years experience and extensive knowledge of refrigerated transport equipment, having successfully operated his own Brisbane based logistics business for almost 20 years before forging a successful career in refrigerated trailer sales.

PEKI National Sales Manager Michael Jenkins, is delighted with his latest recruit, adding that "We are proud to have Trevor representing PEKI and we have no doubt that customers will value his integrity, focus on detail and the enthusiasm that he will bring to the role."

"Trevor's commitment to customer excellence, combined with a familiarity with local customers, will ensure that PEKI continues to give premium support to the region's transport operators."

Having operated his own equipment, Trevor understands the challenges of transport in this territory and he is certainly looking forward to renewing relationships and servicing the many opportunities the Northern market presents, adding that, "I have a real empathy with the people in the transport industry, particularly the operators because I can understand

the efforts they put in to try and make a fair dollar. I enjoy working with them to try and achieve the best solution for their businesses. It doesn't matter if they are a major fleet or a single operator, there are some genuinely great people in this industry."

PEKI manufactures an extensive product range that includes refrigerated and dry freight semi-trailers and rigid bodies as well as fully customised trailers to meet unique business applications and operator requirements.

Also just launched, is PEKI Fleet Solutions, a new product range offering high quality, great looking bodies at competitive pricing to suit all fleets, thus allowing every operator to own and experience the outstanding performance and return on investment which only a PEKI rigid body can provide.

To find out more about how PEKI can help your refrigerated transport operation, Trevor can be contacted on 0409 410 741 or at trevor.cox@peki.com.au. The full range of PEKI trailers and solutions can be explored at www.peki.com.au.



Celebrating 40 years in Australia.

Since arriving in Australia in 1969 Beca has worked with clients across the food and beverage market, including many in the RWTA, to engineer better solutions to their business problems.

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RWTA DIVISIONS

“The RWTA Ltd has a Division in each state of Australia. These State Divisions are run by an elected Committee, appointed by the members at their respective AGM, and each Division nominates a representative to the National Board of Directors.

All Divisions conduct regular business meetings, including breakfasts and luncheons, with guest speakers on a wide variety of topics and site visits, where possible.

The meetings are designed to provide a suitable forum for information exchange, update on issues and activities at the national level and enable participants the opportunity to network, an integral part of today’s business environment.

In addition to business meetings, each Division conducts an annual golf day and a variety of mid-year and end-of-year social functions for members, their partners and guests. These sporting and social functions are strongly supported in all states”.

CONTACTS

For information on the RWTA or your State Division please contact the following:

National Office

Executive Officer David Costelloe Ph: (03) 8620 2802

Victorian Division

Secretariat Robin Meyers M: 0420 961 720

Queensland Division

Secretariat David O’Brien M: 0419 723 7908

South Australian Division

Secretariat Peter McGuire Ph: (08) 8345 9900

Western Australian Division

Secretariat Peter Mirco Ph: (08) 9455 8582

Tasmanian Division

Secretariat Jeff Franklin Ph: (03) 6391 8655

New South Wales Division

Secretariat John Howell M: 0419 974 678

INFORMATION, PUBLICATIONS ETC.

The RWTA publishes and distributes a variety of industry relevant protocols, guidelines etc. For information on any of these publications, please contact your State Division Secretariat. For information on all RWTA publications and industry guidelines, please visit our website at www.rwta.com.au.



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